



Brochure

SBAR Service

Situation, background, assessment and recommendation service for care homes

inhealthcare

The digital SBAR assessment includes situation, background, assessment and recommendation.

SBAR is a structured form of communication that enables information to be transferred between individuals. It consists of prompt questions to ensure staff are sharing concise information. SBAR allow healthcare professionals to remotely monitor and triage residents within care homes without the need for face to face contact.

Care home staff capture resident vital sign measurements and responses to questionnaires using a smartphone application or online portal.

Based on the information entered, staff can receive recommendations and guidance on next

steps and alerts can be generated within triage dashboards for healthcare professionals to review.

The solution allow for two-way messaging and video consultations between healthcare professionals. It provides care home staff with a vital lifeline and assurance regarding the health and wellbeing of their residents.

It captures both a NEWS2 score as well as a range of information regarding the patient's condition.

Immediate responses can be sent directly back to the care support staff.



Resident's details are uploaded onto service



Care home staff capture vital signs and respond to questions using an app or online portal



Staff receive recommendations and guidance on next steps



Alerts are generated for clinical follow up



The SBAR assessment service is being deployed in care homes across the County Durham and Darlington NHS Foundation Trust region.

Evaluations in Durham and Darlington of the SBAR pathway have provided the following results:

45%

Reduction in
specialist nurse visits

18%

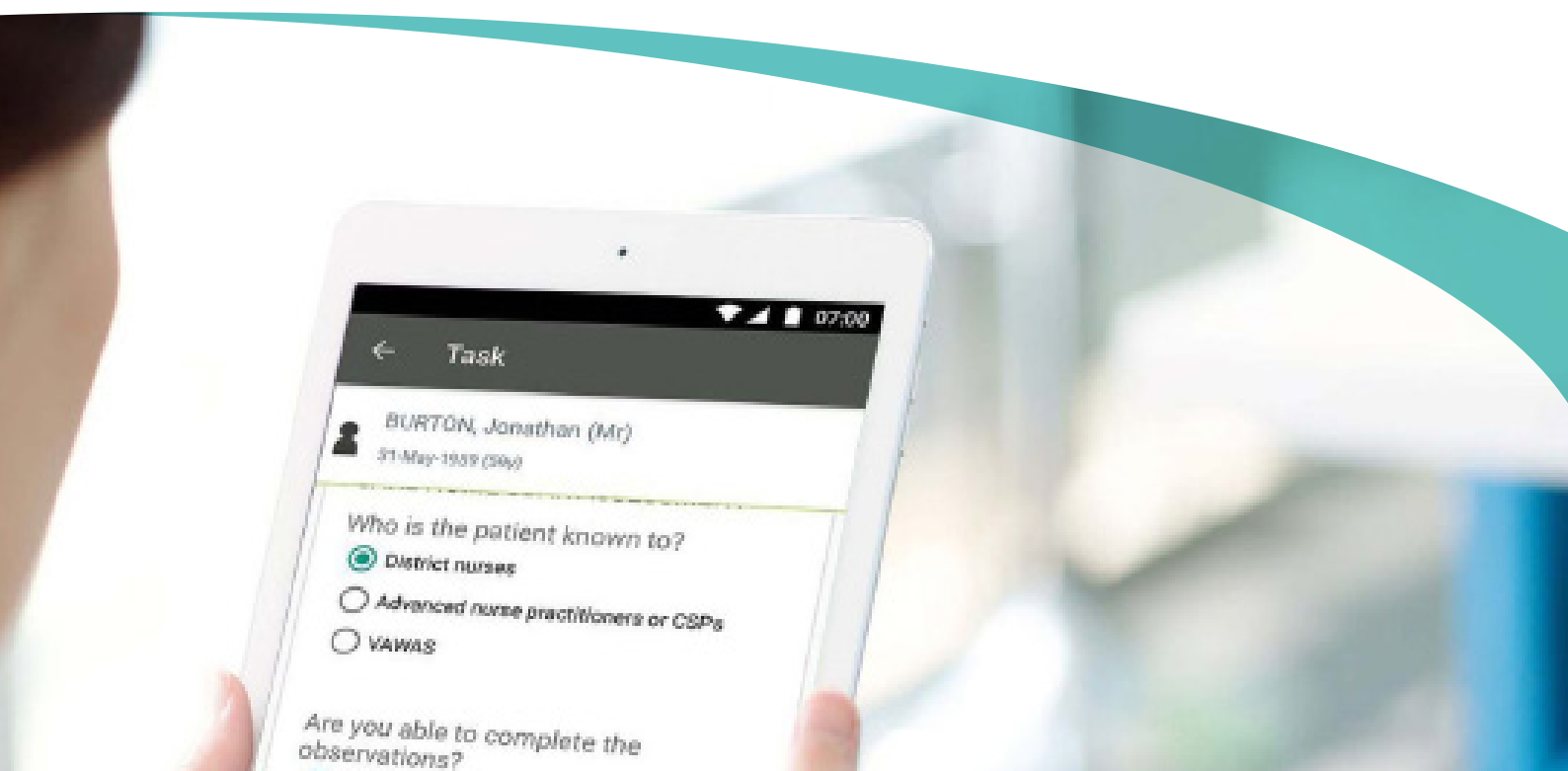
Reduction in
overall unplanned
admissions

13

Reduction in
out-of-hours unplanned
admission

24%

Reduction in
in-hour unplanned
admissions



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